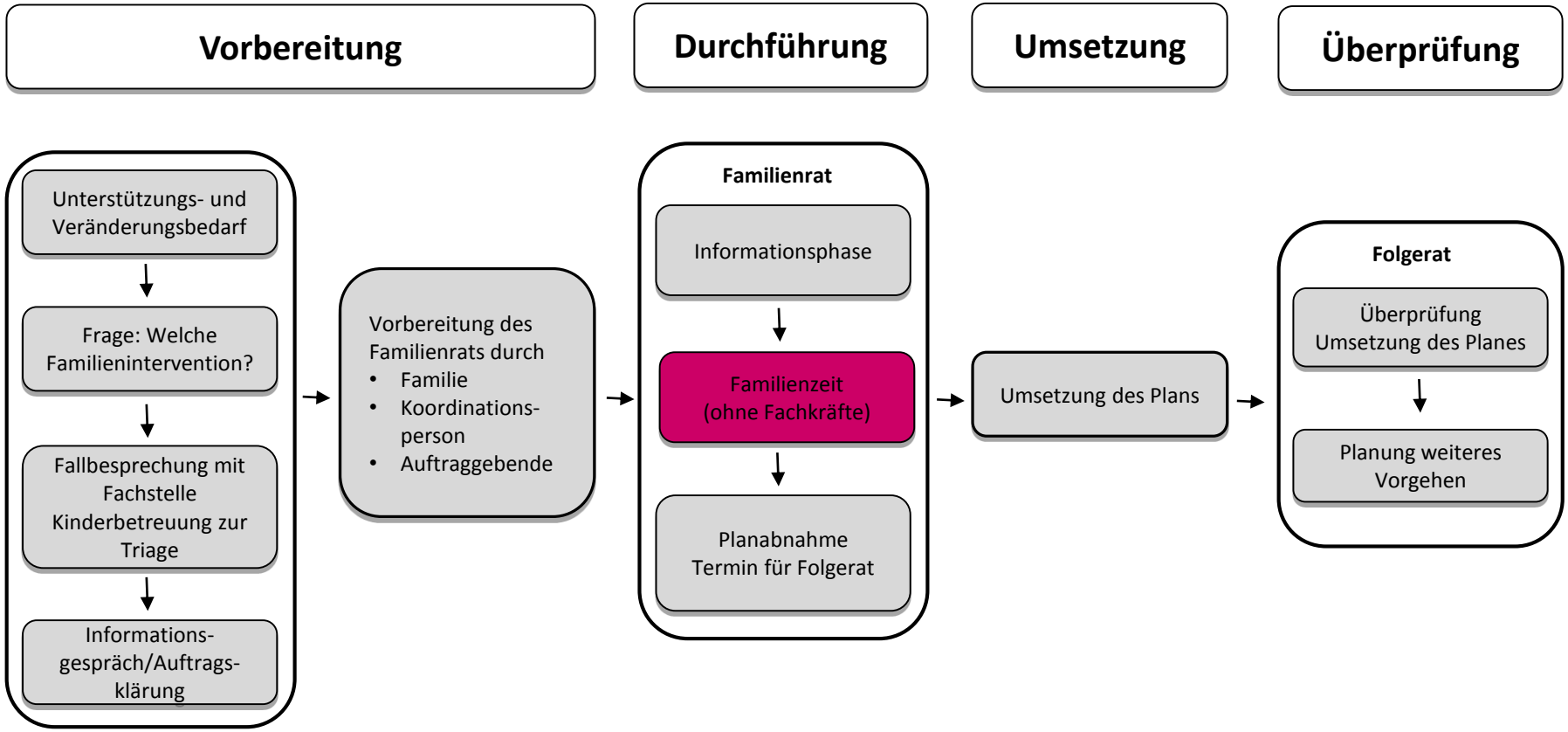Ablauf Familienrat